



Company Updates

-New Contracts-

We are pleased to announce that we are starting a new contract out at Boeing Global Services & Support, located in San Antonio, Texas. We will be providing ARFF services for the current military and commercial programs at the San Antonio site. This is a 24/7 operation and is set to begin on April 1st. Corporate Chief Bill Ewing is project lead and currently is in San Antonio working on training the staff of 15 part-timers and 3 full-time personnel.

Our responsibilities go far beyond our typical ARFF services contract. In addition to providing ARFF services we are responsible for conducting fire inspections for over 1.6 million square feet of floor space which includes the largest free standing aircraft maintenance hangar in the world (Building 375), monthly fire extinguisher inspections (over 700) and response to EMS calls on the footprint. To respond efficiently to the EMS calls, fire extinguisher inspections and other tasks where it is impractical to bring an ARFF truck we purchased an EMS golf car complete with red strobe and siren. The rear seat folds down for a cargo bed when we do not need to transport passengers.



We have put coolers on the EMS car and both ARFF vehicles in which we keep filled with ice and bottles of water for our use during stand-bys as well as for anyone on the 940,000 SF ramp that may need a cool drink on a warm San Antonio day.

Company Updates

Anniversaries

Awards



The Original Crew
L-R FF Wesley Asher, FF Joe
McPherson, FF Kevin Quay, Chief Jeff

-Millville Contract Ends-

On February 10th the last two CH-47F models left the Boeing Millville facility ending a 2 ½ year contract with Boeing in Millville, NJ. We appreciate all who worked on the contract most of whom were with us when we began it in August 2012; OIC Kevin Quay, Firefighter James Felts, Firefighter Joe McPherson, Firefighter Michael Sparacio. A special note of appreciation goes to Chief Jeff Silagy (our original Chief) and Chief Dave Holmes both of whom were instrumental in starting the contract, building relationships with mutual aid agencies and modeling

Our Core Values for the team in Millville.

On February 9th the Pro-Tec team at Millville was awarded Certificates of Appreciation from the Department of the Army for their outstanding support of the CH-47F Modification Center at Boeing-Millville, Millville, NJ. This type of award is rare especially to a contractor, giving more meaning to the effort put out by our team there.

The contract got off to a fast start on August 29, 2012 while on stand-by during hover testing a twin engine (Beech Baron) aircraft doing touch-and-go's crashed during a landing, veering into the safety area. Chief Silagy and crew responded, notified 911 of the crash and coordinated the mutual aid response as the CH-47s landed and taxied back to the hanger. Our crew extricated the pilot and instructor pilot earning the praise of the NTSB investigator and Millville Fire Chief.

Thank you Kevin, James, Joe and Michael we appreciate your dedication and willingness to “stick-it-out” with us to the end; helping us close out the project with class and honor



First Departures 9/11/13



Last Two CH47's Outbound 2/10/15

HUMAN RESOURCES

ATTENTION: EMPLOYEES ENROLLED IN UNITED HEALTH CARE



Health4Me

Health care management resources at your fingertips

UnitedHealthcare Health4Me™ lets you easily access your health care information and gives you tools to help estimate costs, manage claims and find providers – anytime and anywhere. It's built to be your go-to health care resource when you're on the go.



More useful info

Get information to help you stay connected to your care management.

- View and share health plan ID cards via email or fax
- Check account balances and benefit amounts
- Collect, track and share past and current Personal Health Records
- View, sort and pay claims



More great tools

Get access to resources to help you get the most out of your benefit plan.

- Estimate costs of common procedures and conditions up front
- Find nearby providers, hospitals and quick care facilities
- Connect with helpful professionals 24/7

Stay connected to your benefit plan



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ANNIVERSARIES



(Scot Volberding, Operations and Maintenance Manager, Abe Weber, Airport Director, Bret Aspenson, Airport Intern, Bill Ewing, Corporate Fire Chief, Chief Wunsch, PSO Adam Lemke, Captain Dan Gaistisha.)

Chief Wunsch celebrates 15 years at Outagamie Regional Airport

On Friday, March 20th, Airport Administration honored Chief Wunsch for his 15 years employment at the Outagamie Regional Airport. Abe Weber, Airport Director at Outagamie surprised Chief Wunsch with cake and refreshments in the conference room. Gary's wife Tina was able to join the celebration as well as their grandson Tyler. Gary started at Outagamie Airport in 2000, as a Firefighter with Rural Metro. Pro-Tec took over the contract in March of 2010 and Gary was hired as the Deputy Chief and shortly thereafter, promoted to Fire Chief. Chief Wunsch is a very effective manager and a tremendous asset to the Airport. **Congratulations Gary!**

40th Anniversary



Dean Wickman and Gary Erickson Celebrate 40th Anniversary

Pro-Tec Fire Services had the great privilege of celebrating the 40th anniversary of two of Austin Straubel's dedicated PSO/Fire Fighters, Dean Wickman and Gary Erickson. Dean started with the company December 19, 1974 with Gary starting right behind him on February 5, 1975. Each was asked when they were going to be ready to retire and the answer was, what we expect out of any good fire fighter, "not sure yet". -Once a fire fighter always a fire fighter-

AWARDS AND RECOGNITIONS

Employee of the Quarter!!!



Congratulations to [Jessica Smith](#) from Des Moines International Airport.

As featured in our previous newsletter Jessica was selected as our 4th quarter “**Employee of the Quarter**”. Our Marketing Director Mark Christensen made a visit to the airport in February and presented the award. On November 10th the Airport ARFF Department was requested to respond for a mutual aid assignment in Saylor Township for a fire at an auto body repair facility with haz-mat involved. Fire Fighter Smith responded with the ARFF vehicle. This response was during evening rush hour traffic with an escort by Des Moines Police Department. On arrival FF Smith made contact with the incident commander, was given an assignment and went to work, which included arranging for and instructing other fire fighters for a water supply line to the truck. The airport received very favorable comments on the response. One of the major goals of the Airport is to establish positive relationships with our mutual aid departments. We think FF Smith’s actions were a big help with this goal. Thanks again Jessica and a job well done!!

OUTAGAMIE PROMOTION & RECOGNITION

A promotion and recognition ceremony was held at the Outagamie County Regional Airport ARFF station on February 27th. Firefighter Graham Stewart was promoted to Captain with a date of rank of February 28, 2015. Captain Stewart while only being with us six short months is a recognized fire service leader serving as a Captain and training officer in his volunteer department in the Town of Menasha. According to Chief Gary Wunsch Graham has performed far above expectations earning the opportunity to lead a shift.

During the promotion ceremony Chief Ewing lead him in reciting the promise of office followed by being presented his Captain's badge and helmet by Chief Wunsch. After Captain Graham was promoted Chief Ewing recognized Chief Gary Wunsch, Deputy Chief Joshua Boelk and Captain Adam Freimuth for their 5 years of service to Pro-Tec at the airport.

Those attending included Airport Director Abe Weber, Airport Public Relations Director Pat Tracy, Pro-Tec General Manager Carl Thiem and Human Resources Director Karen Cashman.



L-R Chief Gary Wunsch, Captain Graham Stewart,
Chief Bill Ewing



L-R Firefighter Evan Johnson, Captain Adam Freimuth,
Chief Gary Wunsch, Deputy Chief Josh Boelk
Captain Graham Stewart

Great Job Chief!!!

Chief Eric Trygstad

Eric Trygstad has been with RVI-Medford since 2008 and was promoted to chief in 2012. And, for those thesaurus junkies "chief" well describes Eric Trygstad (we'll let you peruse the list). First & foremost, Eric doesn't lose site of his role whether he is interacting with his team, making critical decisions, or assisting his fellow emergency responders. Eric has an innate ability to keep the big picture in mind in all that he does. Not everyone has the foresight to see ramifications of actions down the road. We are very fortunate to have a fire chief that is truly devoted to the airport. Thanks for your dedication Eric.



Congratulations Adam!!!!!!



Attached is a picture of the twins at 1.5 months old and pictures of each this week. Born 11/15/14. Raeyah Hope was 5 pounds 1 oz and Christian Daniel was 4 lbs 15 oz.

Captain Adam Freimuth

Outagamie County Regional Airport Public Safety

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