

*Welcome* to the June 2014 edition of *ARFF Flash*! If you thought you missed the May edition *you didn't* due to the Chiefs Meeting, travel obligations and a lack of material we opted not to publish (what would be) a substandard/rushed edition; opting to wait until June when we could do it with *Excellence*.

In this month's edition you will find highlights from what many have said was the BEST Chief's Meeting ever, an update on the Des Moines start-up and on the flip—demobilization at Trenton along with the usual anniversaries and location news.

As always if there is something you would like to see in an upcoming edition or would like to contribute an article about your location or training you attended please let us know.

*The Corporate Staff*

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## Anniversaries

**Congratulations go out to May's Anniversary**—Captain Tim Townsend, Will Rogers World Airport celebrating 10 years with Pro-Tec. Congratulations Tim!



## 2014 CHIEFS MEETING

The 2014 Pro-Tec Chiefs Meeting was held in Green Bay at Green Bay Radisson Convention and Conference Center across from Austin Straubel International Airport. This year we had the most Chiefs ever in attendance with Chiefs or senior officers representing all but two of our 18 locations. We had seven new Chiefs or OICs attending—another first for the meeting.



This year's agenda included the following discussions:

- Safety/Accident Prevention
- Asiana 214 Crash Discussion
- Cert Inspections/Changing FAA Requirements
- Initial/Recurrent Training
- Airline Crash Expectations and Procedures—Delta Airlines
- Client Perspective on Customer Service—Austin Straubel Airport Administration
- Airline Business Trends
- HR Topics
- Workman's Comp from the Insurance Provider's Perspective
- Customer Service Discussion



We also gave out several awards for excellence and going above and beyond in the areas of safety and new contract acquisition and start-up. Those recognized received a windbreaker with the Pro-Tec logo on it.

Chief Bryan House (Right) for a safety program at Saskatoon that has over 190,000 accident free man hours. Bryan stated his success was due to stressing safety awareness on everyone's part and peer accountability as well as department accountability for unsafe actions.



Chief John Scanlon, Burbank (Left) was recognized for his efforts in a number of areas including Customer Service (Bob Hope Airport Regional Intermodal Transportation Center) and help on the John Wayne Airport ARFF Services contract pursuit.

Chief Gary Wilson, Beechcraft-Wichita was recognized for his efforts in helping set-up the Spirit AeroSystems contract along with Chief Dan Diehl from OKC.

Chief Dan Diehl was recognized (no picture) for his efforts on several projects including Beechcraft start-up, Spirit AeroSystems start-up and ARINC pursuit.

Chief Dave Holmes (no picture) was recognized for his work on the Boeing Millville and Summit Aviation projects.



By all accounts this was our best meeting yet. We had open and honest discussions on the topics presented; getting fresh views from the new Chiefs and good questions from the more senior Chiefs. Some of the best dialog and learning was in small groups over breakfast, lunch or dinner. Along the way we had opportunities to learn, network, get to know each other and have a few laughs.

The conference generated a number of excellent ideas that we will be working on in the next year including involving the Chiefs early and often on a variety of topics, updating all forms, improving accessibility on the company website, updating the website, develop a plan for periodic conference calls focusing on one or two subjects facilitated by Chiefs with expertise in those areas or willing to facilitate the discussion.

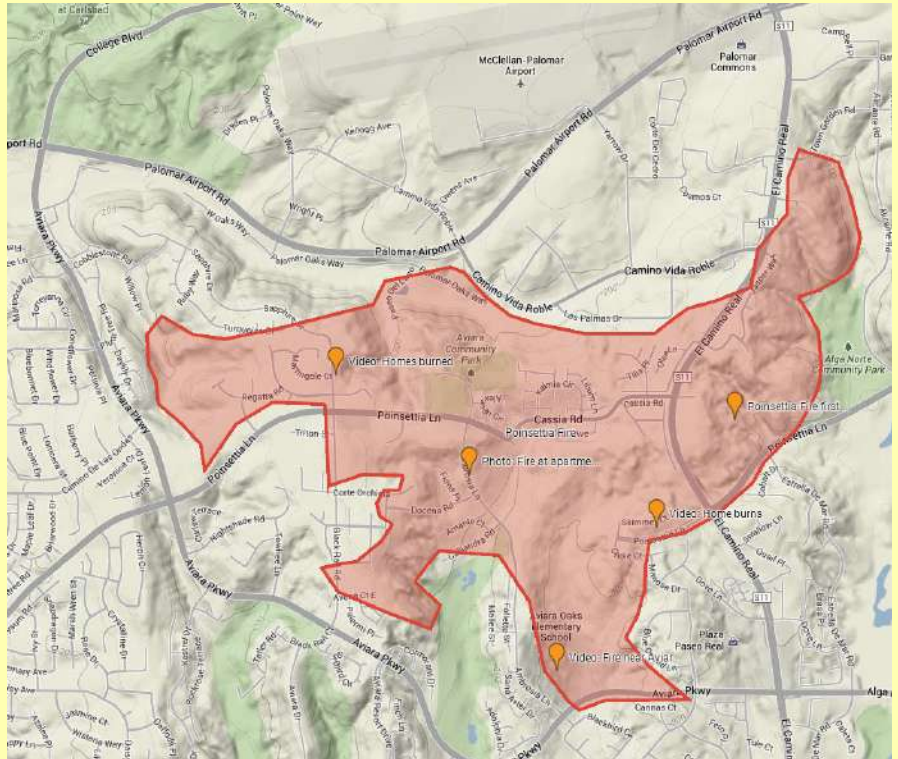
# LOCATIONS

## CARLSBAD “POINSETTIA” FIRE

The team at McClellan-Palomar Airport assisted Carlsbad and San Marcos Fire Departments during the May 14th Poinsettia fire less than a mile south of the airport. The fire covered 400 acres, destroyed four single family homes and an 18 unit apartment complex. Fire Fighter Brandon Worden responded initially with Rescue-8, 1500 Gallon Oshkosh Striker. A recall was initiated resulting in Chief Raysin, and Fire Fighters Keith Kokoszka and Eric Marcinkowski responding to the airport. Over the next 18 hours they rotated between the ARFF station keeping the airport in “Index” and Rescue-8. In the “Poinsettia Fire Footprint (Right) you can see where the fire was and it’s relationship to the airport (north of the fire). Airport Director Olivier Brackett told me they were watching the flames from his office when the call came in for assistance from Carlsbad Fire Department.

The Carlsbad crew was assigned to protect a cul-de-sac among other assignments. During their response they consumed two tanks of fuel and 70 gallons of AFFF in addition to the hundreds of gallons water they used.

A few days after the fire Carlsbad Fire Department dropped off some food and some of the thank you notes sent by living in the fire area (bottom picture). Job well done by Chief Shawn Raysin and his team. If you have any questions feel free to reach out to him via email ([sraysin@palomarairportfire.net](mailto:sraysin@palomarairportfire.net))



Poinsettia Fire Footprint

kids



Rescue-8 On-Scene



Thank You Notes

**DES MOINES**

Progress continues to be made as we move closer to the first day of operations at Des Moines International Airport on October 1st. Karen Cashman and Dave Holmes conducted Chief interviews June 3-5. We will have more on the new Chief in the August edition of *ARFF Flash*. Meanwhile we have been accepting applications for the Deputy Chief and Fire Fighter positions; Mark Christensen, Dave Holmes and the Chief will be conducting interviews June 24-26 with the expectation of have the team locked in by early July. Meanwhile Chief Ewing will be doing the pre-delivery inspection of the airport's 2014 3000 Gallon Striker HRET at Oshkosh Truck on the 24th.

Watch for monthly updates as we move closer to Initial Training and Start-up.

**ROCKFORD**

May and June have been busy months for our newest start-up Chicago-Rockford International Airport (Rockford). In addition to the usual weather induced diversions from Chicago O'Hare Chief Jim Klinefelter and team prepared for their first Cert Inspection May 27-29 followed a week later by Rockford Airfest June 7-8; one of the largest airshows in the Midwest (just behind Oshkosh). This year the organizers were able to book three of the four biggest military demonstration teams in North America: the Canadian Snowbirds (<http://www.rcaf-arc.forces.gc.ca/en/snowbirds/index.page>), U.S. Air Force Thunderbirds (<http://afthunderbirds.com/site/>) and the U.S. Army Golden Knights Parachute Team (<http://armygk.armylive.dodlive.mil/>) in addition to several top stunt pilots, flyovers by the Boeing Dreamlifter (<http://www.boeing.com/boeing/commercial/787family/dreamlifter.page?>) and numerous civilian and military static aircraft.

The airport included Jim and his team in the planning process from the moment we started orientation training in January. As they got closer the preparation pace and meeting schedule picked up dramatically including

training for mutual aid agencies that supported the airport and our team, meeting with the FBI, TSA, Illinois State Police, and MABAS Division 8. The hard work paid off for Jim and his team including Deputy Chiefs Brian Kunce and Chris Millard, Fire Fighters Kevin Briggs, Spencer Caruana and Trey Kelly with one of the best and safest airshows on record. Thank you for a job well done!



## COMPANY NEWS

### EMPLOYEE OF THE QUARTER NOMINATIONS

Employee of the Quarter nominations for the 2nd Quarter of 2014 are due to Karen (Cashman) no later than Close of Business Monday July 7th. Please take the time to nominate someone in your department that has consistently performed above and beyond during the last quarter. "Employee Recognition" forms can be found in the employee section of the company website.

### RECENT CERT INSPECTIONS

Cert Inspection season is upon us with several of our locations being visited by the FAA including Will Rogers World Airport (OKC) and Rockford and others scheduled for later this summer and early fall. I am pleased to announce that in both cases we came through with 100 percent's. As we discussed at the Chiefs Meeting in April the focus is on accurate record keeping especially in airfield inspections, fuel farm/mobile fueler inspections and training,

Congratulations to Chief Dan Diehl and the team at OKC and especially to Chief Jim Klinefelter and the team at Rockford for their 100 percent's. This was a first for the entire team at Rockford and they shined as we knew they would.

The next Cert Inspection is scheduled for Medford June 24-26. We'll share the results in the July *ARFF Flash*.

### TRENTON

As many of you may know we lost the contract at Trenton-Mercer Airport last month to Rural Metro. It is always tough to lose one and tougher to say "See you later." to the team that has worked so hard for us over the last 20 years. The transition went well, all of the staff that wanted to stay at the airport were hired by Rural Metro. We **WILL** be back!

On a positive note we were able to retain the Chief, David (Dave) Holmes as a member of our team. He will serve as an Operations Chief assisting us with the Des Moines start-up, Staff Assistance Visits, Boeing Millville and Boeing Summit contracts and other projects that come up. He has over 30 years of fire fighting experience and 11 years experience with Pro-Tec starting out as a Captain with us at Trenton in 2002, promoted to Chief in 2007. Dave can be reached via email at [dave.holmes.arff@gmail.com](mailto:dave.holmes.arff@gmail.com) or via cell phone at 609-473-4456.

That's it for this month.

**BE SAFE!**

**Have A Fun Summer!!**